



TTK HEALTHCARE LIMITED

Regd. Office: No.6, Cathedral Road, Chennai 600 086
CIN: L24231TN1958PLC003647 Website: www.ttkhealthcare.com

BUSINESS RESPONSIBILITY REPORT

[Pursuant to Regulation 34(2)(f) of SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015]

Section A: General Information about the Company			
1.	Corporate Identity Number (CIN) of the Company	L24231TN1958PLC003647	
2.	Name of the Company	TTK Healthcare Limited	
3.	Registered address	No.6, Cathedral Road, Chennai 600 086	
4.	Website	www.ttkhealthcare.com	
5.	E-mail id	info@ttkhealthcare.com	
6.	Financial Year reported	2019-2020	
7.	Sector(s) that the Company is engaged in (industrial activity code-wise)	Pharmaceuticals	3004
		Consumer Products	3307
		Medical Devices	9021
		Foods	1905
8.	List three key products / services that the Company manufactures / provides (as in balance sheet)	1.	Allopathic / Ayurvedic Medicines
		2.	Male Contraceptives - Condoms
		3.	Foods - Pappads
9.	Total number of locations where business activity is undertaken by the Company		
	(a) Number of International Locations (Provide details of major 5)	Nil	
	(b) Number of National Locations		
	» Factories	8	
	» Corporate Office	1	
	» Branches	29	
10.	Markets served by the Company – Local / State / National / International	Serves National and International markets	

Section B: Financial Details of the Company		
1.	Paid up Capital (INR)	Rs.1,413.03 lakhs
2.	Total Turnover (INR)	Rs.64,576.78 lakhs
3.	Total profit after taxes and OCI (INR)	Rs.608.04 lakhs
4.	Total spending on Corporate Social Responsibility (CSR) as percentage of profit after tax (%)	4.55%
5.	List of activities in which expenditure in 4 above has been incurred	(a) Education; (b) Environment & Ecology; and (c) Healthcare. [For details, please refer Page 32 of Annual Report – 2019-20].

Section C: Other Details	
Does the Company have any Subsidiary Company / Companies	No
Do the Subsidiary Company / Companies participate in the BR Initiatives of the parent Company? If yes, then indicate the number of such subsidiary Company(s).	NA
Do any other entity / entities (e.g. suppliers, distributors etc.) that the Company does business with, participate in the BR initiatives of the Company? If yes, then indicate the percentage of such entity / entities? [Less than 30%, 30-60%, More than 60%]	Yes. Less than 30%.

Section D: BR Information			
1.	Details of Director / Directors responsible for BR		
	(a)	Details of the Director / Directors responsible for implementation of the BR policy / policies:	
	I	(i) DIN Number	00043455
		(ii) Name	T T Raghunathan
		(iii) Designation	Executive Vice Chairman (CEO)
	II	(i) DIN Number	00119541
		(ii) Name	S Kalyanaraman
		(iii) Designation	Wholetime Director & Secretary
	(b)	Details of the BR head	
		No.	Particulars
			Details
		1.	DIN (if applicable)
			00119541
		2.	Name
			S Kalyanaraman
		3.	Designation
			Wholetime Director & Secretary
		4.	Telephone Number
			044 – 28116106
		5.	e-mail id
			skr@ttkhealthcare.com
2.	Principle-wise (as per NVGs) BR Policy / Policies		
	The National Voluntary Guidelines (NVGs) on Social, Environmental and Economic Responsibilities of Business released by the Ministry of Corporate Affairs has adopted nine areas of Business Responsibility. These are briefly as under:		
	P1	Businesses should conduct and govern themselves with Ethics, Transparency and Accountability.	
	P2	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle.	
	P3	Businesses should promote the wellbeing of all employees.	
	P4	Businesses should respect the interests of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized.	
	P5	Businesses should respect and promote human rights.	
	P6	Business should respect, protect and make efforts to restore the environment.	
	P7	Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner.	
	P8	Businesses should support inclusive growth and equitable development.	
	P9	Businesses should engage with and provide value to their customers and consumers in a responsible manner.	

(a)	Details of Compliance (Reply in Y / N)									
No.	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	Do you have a policy / policies for.....	Y	Y	Y	Y	Y	Y	Y	Y	Y
2.	Has the policy being formulated in consultation with the relevant stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
3.	Does the policy conform to any national / international standards? If yes, specify? (50 words)	<i>All the policies of the Company conform to national / international standards, wherever applicable.</i>								
4.	Has the policy being approved by the Board? Is yes, has it been signed by MD / Owner / CEO / appropriate Board Director?	Y	Y	Y	Y	Y	Y	Y	Y	Y
5.	Does the Company have a specified Committee of the Board / Director / Official to oversee the implementation of the Policy?	Y	Y	Y	Y	Y	Y	Y	Y	Y
6.	Indicate the link for the policy to be viewed online?	<i>www.ttkhealthcare.com</i>								
7.	Has the policy been formally communicated to all relevant internal and external stakeholders?	Y	Y	Y	Y	Y	Y	Y	Y	Y
8.	Does the Company have in-house structure to implement the policy / policies?	Y	Y	Y	Y	Y	Y	Y	Y	Y
9.	Does the Company have a grievance redressal mechanism related to the policy / policies to address stakeholders' grievances related to the policy / policies?	<i>The whistle blower mechanism provides a platform to report any concerns / grievances pertaining to any potential or actual violation of the Company's code of conduct.</i>								
10.	Has the Company carried out independent audit / evaluation of the working of this policy by an internal or external agency?	<i>The internal audit team reviews various aspects of the policies, from time to time. The Quality, Safety, Health and Environmental policies are subject to internal and external audits as part of the certification process and continuous assessments.</i>								
(b)	If answer to the question at serial number 1 against any principle, is 'No', please explain why: (Tick upto 2 options)									
No.	Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
1.	The Company has not understood the Principles	Not Applicable								
2.	The Company is not at a stage where it finds itself in a position to formulate and implement the policies on specified principles									
3.	The Company does not have financial or manpower resources available for the task									
4.	It is planned to be done within next 6 months									
5.	It is planned to be done within the next 1 year									
6.	Any other reason (please specify)									
3.	Governance related to BR									
(a)	Indicate the frequency with which the Board of Directors, Committee of the Board or CEO to assess the BR performance of the Company. Within 3 months, 3-6 months, Annually, More than 1 year									
	<i>Annual Review</i>									
(b)	Does the Company publish a BR or a Sustainability Report? What is the hyperlink for viewing this report? How frequently it is published?									
	<i>No</i>									

Section E: Principle-wise performance	
Principle 1	Businesses should conduct and govern themselves with Ethics, Transparency and Accountability
1.	Does the policy relating to ethics, bribery and corruption cover only the Company? Yes / No. Does it extend to the Group / Joint Ventures / Suppliers / Contractors / NGOs / Others? <i>Largely applies to the Company</i>
2.	How many stakeholder complaints have been received in the past financial year and what percentage was satisfactorily resolved by the management? If so, provide details thereof, in about 50 words or so. <i>During the year, the Company did not receive any complaint under the whistle blower mechanism.</i>

Principle 2	Businesses should provide goods and services that are safe and contribute to sustainability throughout their life cycle						
1.	List up to 3 of your products or services whose design has incorporated social or environmental concerns, risks and / or opportunities <table border="1"> <tr> <td>(a)</td> <td><i>Male Contraceptives - Condoms</i></td> </tr> <tr> <td>(b)</td> <td><i>Medical Devices - Heart Valves / Orthopaedic Implants</i></td> </tr> <tr> <td>(c)</td> <td><i>Foods - Pappads</i></td> </tr> </table>	(a)	<i>Male Contraceptives - Condoms</i>	(b)	<i>Medical Devices - Heart Valves / Orthopaedic Implants</i>	(c)	<i>Foods - Pappads</i>
(a)	<i>Male Contraceptives - Condoms</i>						
(b)	<i>Medical Devices - Heart Valves / Orthopaedic Implants</i>						
(c)	<i>Foods - Pappads</i>						
2.	For each such product, provide the following details in respect of resource use (Energy, water, raw material etc.) per unit of product (optional): <table border="1"> <tr> <td>(a)</td> <td>Reduction during sourcing / production / distribution achieved since the previous year throughout the value chain? <ul style="list-style-type: none"> ▶ <i>Most of the products of the Company are neither energy intensive nor water intensive and most of the raw materials are sourced locally.</i> ▶ <i>As regards Condoms, major portion of the water used for manufacturing are reprocessed for gardening and cleaning purposes, as part of conservation efforts.</i> <i>Solar system is installed at Site to ensure clean energy.</i> <i>Rejected Condoms are shredded / melted and used to produce either rubber mats or foam mattress.</i> <i>Condoms factory is accredited with ISO 14001:2015 – Environmental Management Systems and ISO 45001:2018 - Occupational Health and Safety Management Systems.</i> ▶ <i>As regards Medical Devices, both the Heart Valves and Orthopaedic Implants, being critical devices, have been designed keeping the highest safety standards as per the applicable international requirements.</i> <i>Further, these products have an excellent clinical outcome over nearly three decades for its safety / efficacy.</i> ▶ <i>As regards Foods, where the energy consumption is relatively high, efforts have been made to source non-conventional energies like wind power.</i> <i>Similarly, in addition to briquette as fuel for boilers, alternate fuel (i.e.) waste woods are used.</i> <i>Further, the materials generated in the manufacturing process are recycled and also reprocessed so as to minimize wastages and issues relating to disposal.</i> ▶ <i>Since the Company is engaged in the manufacturing and marketing of healthcare / lifesaving products, highest level of safety protocols are in place.</i> ▶ <i>Further, these products / factories are also accredited with several national and international certifications matching international quality standards.</i> </td> </tr> <tr> <td>(b)</td> <td>Reduction during usage by consumers (energy, water) has been achieved since the previous year? <i>Not applicable.</i></td> </tr> </table>	(a)	Reduction during sourcing / production / distribution achieved since the previous year throughout the value chain? <ul style="list-style-type: none"> ▶ <i>Most of the products of the Company are neither energy intensive nor water intensive and most of the raw materials are sourced locally.</i> ▶ <i>As regards Condoms, major portion of the water used for manufacturing are reprocessed for gardening and cleaning purposes, as part of conservation efforts.</i> <i>Solar system is installed at Site to ensure clean energy.</i> <i>Rejected Condoms are shredded / melted and used to produce either rubber mats or foam mattress.</i> <i>Condoms factory is accredited with ISO 14001:2015 – Environmental Management Systems and ISO 45001:2018 - Occupational Health and Safety Management Systems.</i> ▶ <i>As regards Medical Devices, both the Heart Valves and Orthopaedic Implants, being critical devices, have been designed keeping the highest safety standards as per the applicable international requirements.</i> <i>Further, these products have an excellent clinical outcome over nearly three decades for its safety / efficacy.</i> ▶ <i>As regards Foods, where the energy consumption is relatively high, efforts have been made to source non-conventional energies like wind power.</i> <i>Similarly, in addition to briquette as fuel for boilers, alternate fuel (i.e.) waste woods are used.</i> <i>Further, the materials generated in the manufacturing process are recycled and also reprocessed so as to minimize wastages and issues relating to disposal.</i> ▶ <i>Since the Company is engaged in the manufacturing and marketing of healthcare / lifesaving products, highest level of safety protocols are in place.</i> ▶ <i>Further, these products / factories are also accredited with several national and international certifications matching international quality standards.</i> 	(b)	Reduction during usage by consumers (energy, water) has been achieved since the previous year? <i>Not applicable.</i>		
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(b)	Reduction during usage by consumers (energy, water) has been achieved since the previous year? <i>Not applicable.</i>						
3.	Does the Company have procedures in place for sustainable sourcing (including transportation)? <table border="1"> <tr> <td>(a)</td> <td>If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof, in about 50 words or so. <i>Majority of the Company's inputs are sourced from established vendors, on a sustainable basis, both within and outside India. A back-up list of vendors are also available in case of inability of any of the existing suppliers.</i></td> </tr> </table>	(a)	If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof, in about 50 words or so. <i>Majority of the Company's inputs are sourced from established vendors, on a sustainable basis, both within and outside India. A back-up list of vendors are also available in case of inability of any of the existing suppliers.</i>				
(a)	If yes, what percentage of your inputs was sourced sustainably? Also, provide details thereof, in about 50 words or so. <i>Majority of the Company's inputs are sourced from established vendors, on a sustainable basis, both within and outside India. A back-up list of vendors are also available in case of inability of any of the existing suppliers.</i>						

4.	Has the Company taken any steps to procure goods and services from local & small producers, including communities surrounding their place of work?
(a)	If yes, what steps have been taken to improve their capacity and capability of local and small vendors? <i>The Company encourages procurement of raw and packing materials and also finished goods from small and medium enterprises. The Company constantly provides technical and other services to these units for improving their efficiencies / quality standards.</i>
5.	Does the Company have a mechanism to recycle products and waste? If yes what is the percentage of recycling of products and waste (separately as <5%, 5-10%, >10%). Also, provide details thereof, in about 50 words or so. <i>Most of the products of the Company do not generate any recycled products and wastes and the overall wastages would be less than 5%. Wherever possible, recycling is also resorted so as to reduce wastages (e.g.) Foods.</i>

Principle 3		Businesses should promote the wellbeing of all employees	
1.	Please indicate the Total number of employees	2,515	
2.	Please indicate the Total number of employees hired on temporary / Contractual / Casual basis	1,661	
3.	Please indicate the Number of permanent women employees	74	
4.	Please indicate the Number of permanent employees with disabilities	1	
5.	Do you have an employee association that is recognized by management?	Yes	
6.	What percentage of your permanent employees is members of this recognized employee association?	24%	
7.	Please indicate the Number of complaints relating to child labour, forced labour, involuntary labour, sexual harassment in the last financial year and pending, as on the end of the financial year.		
S. No.	Category	No of complaints filed during the financial year	No of complaints pending as on end of the financial year
1.	Child labour / forced labour / involuntary labour	NIL	NIL
2.	Sexual harassment	NIL	NIL
3.	Discriminatory employment	NIL	NIL
8.	What percentage of your under mentioned employees were given safety & skill up-gradation training in the last year?		
(a)	Permanent Employees	18%	
(b)	Permanent Women Employees	9%	
(c)	Casual / Temporary / Contractual Employees	18%	
(d)	Employees with Disabilities	100%	

Principle 4		Businesses should respect the interests of and be responsive towards all stakeholders, especially those who are disadvantaged, vulnerable and marginalized	
1.	Has the Company mapped its internal and external stakeholders? Yes / No <i>Yes</i>		
2.	Out of the above, has the Company identified the disadvantaged, vulnerable & marginalized stakeholders? <i>The Company is an Equal Opportunity employer, none of the categories is marginalized. As regards other stakeholders, the Company has a policy of non-discrimination.</i>		
3.	Are there any special initiatives taken by the Company to engage with the disadvantaged, vulnerable and marginalized stakeholders. If so, provide details thereof, in about 50 words or so. <i>Not applicable</i>		

Principle 5		Businesses should respect and promote human rights
1.	Does the policy of the Company on human rights cover only the Company or extend to the Group / Joint Ventures / Suppliers / Contractors / NGOs / Others?	
		<i>The policy covers only the Company</i>
2.	How many stakeholder complaints have been received in the past financial year and what percent was satisfactorily resolved by the management?	
		<i>The Company did not receive any complaints from the stakeholders during the financial year 2019-20 under this principle. Further, complaints, if any, received are attended to within 48 hours.</i>

Principle 6		Business should respect, protect and make efforts to restore the environment
1.	Does the policy related to Principle 6 cover only the Company or extends to the Group / Joint Ventures / Suppliers / Contractors / NGOs / others.	
		<i>Largely covers the Company only</i>
2.	Does the Company have strategies / initiatives to address global environmental issues such as climate change, global warming, etc.? Y / N. If yes, please give hyperlink for webpage etc.	
		<i>No</i>
3.	Does the Company identify and assess potential environmental risks? Yes / No	
		<i>Yes</i>
4.	Does the Company have any project related to Clean Development Mechanism? If so, provide details thereof, in about 50 words or so. Also, if yes, whether any environmental compliance report is filed?	
		<i>No</i>
5.	Has the Company undertaken any other initiatives on – clean technology, energy efficiency, renewable energy, etc.? Y / N. If yes, please give hyperlink for web page etc.	
		<i>The Company constantly is endeavouring to engage in energy savings / renewal energy projects.</i>
6.	Are the Emissions / Waste generated by the Company within the permissible limits given by CPCB / SPCB for the financial year being reported?	
		<i>Yes</i>
7.	Number of show cause / legal notices received from CPCB / SPCB which are pending (i.e. not resolved to satisfaction) as on end of Financial Year.	
		<i>Nil</i>

Principle 7		Businesses, when engaged in influencing public and regulatory policy, should do so in a responsible manner
1.	Is your Company a member of any trade and chamber or association? If Yes, Name only those major ones that your business deals with:	
	(i)	<i>Confederation of Indian Industry (CII)</i>
	(ii)	<i>The Southern India Chamber of Commerce & Industry (SICCI)</i>
	(iii)	<i>Indo German Chamber of Commerce (IGCC)</i>
	(iv)	<i>Indian Drug Manufacturers' Association (IDMA)</i>
2.	Have you advocated / lobbied through above associations for the advancement or improvement of public good? Yes / No; if yes specify the broad areas (drop box: Governance and Administration, Economic Reforms, Inclusive Development Policies, Energy security, Water, Food Security, Sustainable Business Principles, Others)	
		<i>The Company express its views on economic and other policy matters; but not lobbied for any matter.</i>

Principle 8 Businesses should support inclusive growth and equitable development	
1.	Does the Company have specified programmes / initiatives / projects in pursuit of the policy related to Principle 8? If yes details thereof.
	<i>The Company has a well-defined CSR Policy and spends on various projects / activities as listed in the CSR Report forming part of the Board's Report for the year ended 31st March, 2020.</i>
2.	Are the programmes / projects undertaken through in-house team / own foundation / external NGO / Government structures / any other organization?
	<i>The projects which the Company fund are undertaken by reputed NGOs, Educational Institutions and Public Charitable Trusts having track record.</i>
3.	Have you done any impact assessment of your initiative?
	<i>Yes</i>
4.	What is your Company's direct contribution to community development projects- Amount in INR and the details of the projects undertaken?
	<i>All the CSR projects undertaken by the Company are for the benefit of the community at large. For details of the CSR projects / activities, please refer Page 32 of the Annual Report – 2019-20.</i>
5.	Have you taken steps to ensure that this community development initiative is successfully adopted by the community? Please explain in 50 words, or so.
	<i>Not Applicable</i>

Principle 9 Businesses should engage with and provide value to their customers and consumers in a responsible manner	
1.	What percentage of customer complaints / consumer cases are pending as on the end of financial year.
	<i>Insignificant</i>
2.	Does the Company display product information on the product label, over and above what is mandated as per local laws? Yes / No / N.A. / Remarks (additional information)
	<i>Yes</i>
3.	Is there any case filed by any stakeholder against the Company regarding unfair trade practices, irresponsible advertising and / or anti-competitive behavior during the last five years and pending as on end of financial year. If so, provide details thereof, in about 50 words or so.
	<i>Nil</i>
4.	Did your Company carry out any consumer survey / consumer satisfaction trends?
	<i>The Company conducts formal and informal surveys so as to assess consumers' feedback on the products of the Company.</i>

For and on behalf of the Board

Place: Chennai
Date: November 18, 2020

T T Jagannathan
Chairman